



# CYPRUS INTERNATIONAL UNIVERSITY

## CIU-NET ACCOUNT PASSWORD RESET USER MANUAL

### Step 1 – Information Form

**CIU-NET Staff Password Reset**

Enter your details below to create a new CIU-NET password or reset your existing one.

[Click to see the guide](#)

Username

Passport Number / Identity No

Birthdate

Sum of the numbers 6 + 1 =

**Continue**

[Login](#)

Fill in all of the form fields and click the "Continue" button. If the information you provided matches the information recorded in our system, you will see the screen in Step 2.

### Step 2 – SMS Verification

**CIU-NET Staff Password Reset**

Enter your details below to create a new CIU-NET password or reset your existing one.

A code has been sent to your mobile number ending with **86** through text (SMS). Both the code and the new password have to be provided to the fields below.

**Go Back**

The code received via SMS

The new password

Confirm the new password

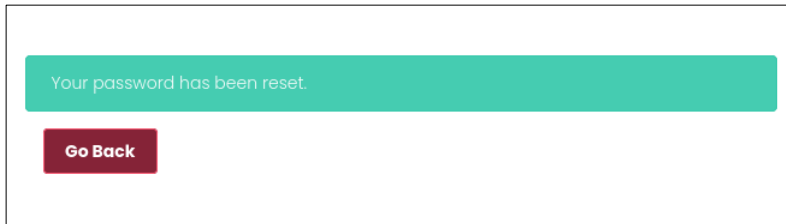
**Continue**

A code will be sent to your mobile phone stored in our system. Enter the code sent in the relevant field. Enter your preferred new password into the 'The new password' and 'Confirm the new password' fields and click the 'Continue' button.



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### **Step 3 – Password Reset**



Your password reset has been completed successfully. You can use your CIU-NET account with your new password.

### **Please consider the followings before setting a new password:**

- Length must be at least 10 characters
- Must contain at least one uppercase letter, one lowercase letter and one number
- Different from last three passwords
- Turkish characters are not allowed
- Must contain at least one special character (e.g. !";#\$)